



PHILIPS

DigitalDiagnost 4.2

Radiography
solutions

Create a
premium DR room
like no other

Table of contents

| | |
|--|-----------|
| DigitalDiagnost overall benefits | 3 |
| Radiography rooms | 4 |
| DR High performance room | 4 |
| DR Flex room | 6 |
| DR Value room | 8 |
| DR Emergency room | 10 |
| DR Chest room | 12 |
| DR room to go | 14 |
| Specific benefits | 16 |
| Eleva user interface | 16 |
| Total room motorization | 18 |
| UNIQUE image processing | 22 |
| Clinical images | 24 |
| Detectors, SkyPlate sharing | 26 |
| SkyFlow Plus technology | 28 |
| Automatic image stitching, PCR integration | 30 |
| Design, Ambient Experience | 32 |
| Information technology, Service | 34 |



Step into a new world of digital radiography

“I want to get the most out of my DR room.” Experience premium digital radiography productivity, with high performance rooms and flexible rooms right through to a cutting edge emergency set-up. The fourth release of DigitalDiagnost is built on feedback drawn from more than 7,500 installed DigitalDiagnost systems. Choose the configuration suited to your application needs, workflow and budget.

Provide economic value

Are you looking for a single detector workhorse or multi-detector thoroughbred? We have scalable DR rooms to match your clinical requirements to your investment strategy. The SkyPlates, Philips lightweight wireless portable detectors, allow you to enhance your economic value when used in trays instead of a fixed detector. By sharing the large and the small SkyPlates between compatible Philips DR systems you can push cost efficiency one step further.

Drive clinical performance

Thanks to state-of-the-art flat panel detectors and renowned UNIQUE digital image processing, DigitalDiagnost supports fast and confident decision making and personalized processes. Additionally, the Eleva user interface provides harmonization across your X-ray systems. Further streamline your workflow with SkyFlow Plus for non-grid exams for all anatomies. Moreover utilize a complete room motorization including 5-axes ceiling suspension movement and moveable vertical stand.

Enhance patient experience

The intuitive Eleva interface and ergonomic components facilitate smooth workflow so you can focus on the patients. Motorized vertical stands and flexible tables allow for comfortable positioning around patients who can remain relaxed in your DR room. In combination with diversified automated ceiling suspension movements, you can swiftly cover the full exposure range. Exams are easy to do, providing high quality images quickly and with excellent X-ray dose efficiency.



Feel the power of the premium DR room

“I need a DR room that can handle a very high patient load and do the complete range of exams.” Demand excellence from your digital radiography with a high performance room featuring Philips complete room motorization and a SkyPlate that you can integrate in the table tray.

High performance because ...

Comfortably do exams on more than 250 patients a day, with the 5-axes tube motorization and the fixed or moveable vertical stand. The moveable vertical stand excels in efficient upright, cross-lateral and under-the-table exams. Thanks to the motorized movements you can rapidly switch from table to chest exams without repositioning the patient. Gain even more application variety with a SkyPlate tray in the table. By taking the light-weight SkyPlate out of the tray, you can use it for handy free exposures.

Ready to work

The moveable vertical stand has a highly flexible multipurpose arm, making multiple angle options and angulated beam projection possible. Its fixed detector, together with the wide table top, allow easy automatic image stitching on the table or vertically in an upright position. Thanks to the five AEC exposure control chambers, patient movement can be limited to facilitate a low patient X-ray dose.





More scalability

Opt for a high-throughput configuration with fixed detectors in the vertical stand and in the table. To increase the function of the room, you may choose up to four detectors by adding the two SkyPlates to experience the flexibility of free exposures. Use SkyFlow Plus processing to achieve grid-like image contrast without an anti-scatter grid.

Your premium high performance room benefits

- High patient volume configuration for fast-paced hospitals and trauma environments
- Convenient workflow with total room motorization including automatic tube motion and moveable vertical stand
- Superb application variety with different detector options including SkyPlate tray in table





Enhance **flexibility** with the premium DR room

“Our DR room has to do it all. We want exam versatility while caring for quite a high number of patients.” Adapt to the patient and respond to the clinical situation with motorized movements and excellent ergonomics. This single-detector solution with automated ceiling suspension, moveable vertical stand and single-side suspended table meets the complex demands of busy hospitals.

Flexible because ...

Automatic 5-axes ceiling suspension motion, the moveable vertical stand and the single-side suspended table with optional swivel put every part of the patient into the exposure range. You can reduce patient repositioning and gain application freedom with virtually unlimited pre-defined settings of the tube and the detector mounted on the moveable stand's flexible arm.

Ready for anything

Perform vertical, horizontal and seated exams as well as difficult angulated views. Switch from under table to chest positions with the press of a button. You'll find control panels on both sides of the detector for quick move-to-position and collimation adjustments. The patient information display makes the exam more personalized. Plus, the optional swivel of the single-side suspended table offers superb access to patients in beds or wheelchairs.

More options

You can also extend the versatility of this configuration with one or two SkyPlates. Free exposures mean more application possibilities, especially for trauma and bed exams. The moveable trolley provides further patient access and is height adjustable for easy positioning. Use the trolley with the SkyPlate and SkyFlow Plus technology for grid-like chest image contrast without applying a grid.



Your premium flex room benefits

- Single detector solution with capabilities similar to multi-detector room set-ups
- Cover all the projections for a medium to high patient load – also in compact rooms
- Completely motorized system works around the patient for increased comfort





Extend value with the premium DR room

“I want premium performance and DR versatility all in an economically worthwhile solution.” Equipped with SkyPlate trays and SkyPlate detector, the value room is a smart entry into the world of premium digital radiography or serves as an additional DR room.



Value because ...

You get the radiography applications and procedures you need in a cost effective, one detector set-up including renowned UNIQUE image processing and the premium Eleva user interface. The height adjustable table and the vertical stand each have integrated SkyPlate trays. Move the large SkyPlate between the table and the vertical stand and additionally use it for free exposures.

Ready to use

Full room motorization and the light SkyPlate mean convenient positioning for the patient who can remain in the room between exams. When doing bed or trolley SkyPlate chest exams, gridless workflow combined with SkyFlow Plus manages the effect of scattered radiation. Enhance comfort further with the floating, motorized table and automatic 5-axes tube movements.

Flexible options

Like all our other DR rooms, the value room provides optional Philips computed radiography (PCR) with a variety of cassettes for efficient special exams. What's more, you can support smooth SkyPlate procedures with two detector holders. Plus, cost-efficient SkyPlate sharing allows you to use the SkyPlates with other compatible Philips DR systems.

Your premium value room benefits

- Attractively priced configuration for a wide variety of applications
- Total room motorization and light-weight SkyPlate support easy handling and patient comfort
- UNIQUE image processing and Eleva user interface provide seamless procedures



The premium DR room for **emergency care**

“Our busy ER is packed with people, machines and cables. In this environment, we need a straightforward DR solution that delivers.” Incorporate a wireless DR system – excellent for critical work in your emergency rooms, recovery bays and trauma centers – for expanded access to patients, for quick diagnoses.





Emergency because ...

The wireless SkyPlate does not interfere with equipment such as tubes and catheters and may aid in per-patient time saving. With just a ceiling suspension and a SkyPlate, there is more room for emergency equipment and staff, and more space around the patient. You can even serve several trauma bays in parallel for fast workflow and enhanced patient access.

Ready to position

The motorized ceiling suspended tube features easy maneuverability and quick operation. The SkyPlate also supports fast procedures. It is lightweight for excellent

positioning. You can do control exams and post-op hips as well as lungs. When performing emergency chest exams you can choose to use SkyFlow Plus to produce grid-like image contrast without applying a grid.

Accessories

Use the SkyPlates with a moveable holder or bed holder to gain access to every part of the patient's body and reduce your physical involvement. Hygienic bags protect and shield the SkyPlates from blood, water and other fluids, while click-on fixed grids are available as well.

Your premium emergency room benefits

- Lessens interference with ER devices like tubes, catheters and oxygen
- Patients can be X-rayed without repositioning
- SkyPlate technology for an expanded exposure range





The premium DR room dedicated to chest

“We’ve got to put a lot of patients through our chest room. And we sometimes use it as a back-up solution to our main room.” Your dedicated chest room can also be used as a versatile musculoskeletal digital radiography room. Rapidly do the full range of chest examinations, including in-bed and wheelchair exposures and also perform spine, skull and other extremity exams.

Chest-dedicated because ...

You can do more than 250 thorax images per day. The fixed vertical stand and the ceiling suspension allow you to cover all your chest exposure needs. The tracking function maintains constant source-detector-distance while the tube assembly automatically tracks the vertical movement of the detector. This may reduce the need for retakes and speeds up workflow.

Ready to adapt

The tiltable vertical stand features motorized height adjustment and positioning with customizable pre-defined detector settings. Together with the angulated beam projection, exposures can be done vertically, horizontally and in upright seated positions. The ergonomic tube control provides all relevant information so you can easily perform exams close to the patient.

More options

The chest room can be configured with the large SkyPlate in the vertical stand or for portable chest exams at the patient's bed or wheelchair. Gridless workflow combined with SkyFlow Plus for high chest image contrast eliminates potential retakes due to grid cut-off or grid misalignment – simply because there is no grid.



Your premium chest room benefits

- Superb chest image quality to support diagnostic confidence
- Automatic geometry movements may reduce physical involvement of technologists
- Optional SkyFlow Plus enhances workflow for free chest exams



Access all areas with the premium DR room to go

“We have a lot of critical patients we can’t move. A mobile DR solution would save us time and benefit our patients.” The MobileDiagnost wDR packs the top-shelf features of the premium DigitalDiagnost DR room into a robust, flexible X-ray system to go. Technologists appreciate the clutter free positioning of the wireless MobileDiagnost wDR, while radiologists get rapid image access to support fast diagnoses.



To go because ...

When using MobileDiagnost wDR you take the equipment to the patient to make quick decisions. Gain time through fast positioning with the two SkyPlates and the flexible telescopic tube arm. The large SkyPlate comes in handy for free exams and in OR tables; the small SkyPlate is especially suited to common incubators. Fast procedures are supported by premium Eleva and UNIQUE. Plus, standard WiFi technology provides seamless connectivity to the hospital network.

Ready to perform

Maneuver the MobileDiagnost wDR in tight spaces and navigate it through crowded areas with ease. You can prepare, perform and complete exams in just three steps. While doing chest X-rays, you can use SkyFlow Plus which automatically adjusts contrast enhancement based on the amount of scatter for each individual patient type, including bariatric. Enjoy fast and smooth gridless workflow.

Flexible options

Choose from various configurations and options that cater to your individual hospital needs. You can also share the SkyPlates with compatible Philips DR systems to create cost advantages while providing a high level of flexibility.



Your premium DR room to go benefits

- Access all areas with a flexible system suited to acute care
- Perform exams efficiently thanks to intuitive system handling
- Get excellent images within seconds to facilitate fast diagnoses





The intuitive
interface
everyone can use

For busy medical facilities using a range of radiography imaging modalities, premium Eleva makes workflow continuity and network communication easy. This common platform is easy to learn and use, and is designed to streamline your radiography department.

Saving technologists time

Eleva is the focal point when managing the common features of different Philips modalities. With Eleva you can configure the SkyPlates to allow SkyPlate sharing between several Philips modalities and view images in UNIQUE quality. An overall platform means that you can seamlessly jump between various rooms.

The whole package

Premium Eleva comprises the Eleva Workflow Plus package which provides smart tools for enhanced workflow. For example, the 7 patient types function allows for the adaptation of critical exam parameters according to patient size for superb image quality and excellent dose management. Customization is another aspect of simple procedures. You can individually configure parameters such as the tool bar, user management, and image processing.

Control at your fingertips

Intuitive workflow is made possible thanks to a 19" LCD color touch screen. The large screen size especially pays off in combination with the benefits of the Eleva Review Plus package. To get an enhanced view of critical areas the full screen mode allows you to focus on the image by hiding all the buttons. To compare previous to newly acquired images you can also display two or four images. Moving annotations and changing shutter directly on the screen further reduces the number of required exam steps.



Premium Eleva key advantages

- Common platform and intuitive user interface
- Brief training period, easy to learn and operate
- Use over a wide range of radiography imaging modalities

Everything clicks into place

Our priority is to enhance your workflow to the benefit of everyone involved, from reducing the physical demands on the technologist to increasing patient focus and comfort. With Philips total room motorization you may save time and costs while providing premium patient care.





Pre-defined positions

Philips room motorization automates the entire DigitalDiagnost system geometry to support a fast, smooth, comfortable and highly automated workflow. Virtually unlimited detector and tube positions can be pre-defined including settings for portable exposures with SkyPlates or CR cassettes. A handy remote control initiates the system geometry movements.

Emergency button – a thing of the past

You won't find a dedicated emergency button since built-in collision detection, force limitation, brake management, dead-man control and patient zones are sufficient to reliably operate the system even while the patient is in the DR room. Trauma, elderly and bariatric patients in particular will appreciate the fact that the detector and tube can be automatically placed around them, negating the need for them to move. Also, technologists can reduce their physical involvement and focus on their patients.

Motorization milestones

Philips room motorization comes in three combinations. Comfort Track provides you with table and vertical stand motorizations plus tube tracking and a motorized ceiling suspension column.

Comfort Move adds move-to-position and automatic tube rotation. This way, tube and detector are aligned or the detector moves into pre-defined positions, for example to support image stitching.

Comfort Position frees the technologist from virtually any manual operation – with pre-defined positions linked to dedicated exams and full 5-axes motorization of the ceiling suspended tube.

Choose your level of room motorization

- Comfort Track: Elaborated vertical stand, table and ceiling suspended tube motorization level including tube tracking
- Comfort Move: Advanced room motorization level including move-to-position
- Comfort Position: Total room motorization including 5-axes automation of the ceiling suspended tube

Motorization

from top to bottom

Automatically position detector and tube all around your patients to free up your DR exam workflow. Immobile patients in particular appreciate that they can remain in the room between different projections. The ceiling suspension with 5-axes motorization, the moveable vertical stand and the automated table represent an exceptionally convenient Comfort Position combination.





Top-level ceiling suspended tube

5 axes motorization of the Comfort Position package means that the ceiling suspended tube automatically moves horizontally along the two ceiling rails, vertically up and down the four-part telescopic column, while two further directions are available directly at the tube. This motion and rotation flexibility supports all table and vertical stand exams, as well as lateral projections and free exposures. Automatic tube tracking, auto-collimation of the tube and automatic alignment of tube and detector allow you to give patients center stage.

Flexible stands and tables

The moveable vertical stand has a swiveling arm to enhance positioning and workflow. It can work horizontally as well as vertically, to do difficult under-table exams and cross laterals. The move-to-position function on the moveable vertical stand is extended to allow for enhanced automatic movements. The motorized tables are just as versatile, with a built-in SkyPlate tray or a fixed detector. Alternatively, you can use the optional swivel unit which rotates the single side suspended table to get direct access to tube and detector when doing bed or trauma stretcher exams.

Right on track

It is paramount to maintain the exact source to image distance, no matter what the position. Tracking automatically aligns the tube and detector to allow for correct source to image distance while positioning adjustments are made. You can easily fine-tune the positioning at the vertical stand close to the patient, because the tube automatically follows the position of the image receiver. The move-to-position function sets the detector to move automatically to pre-defined positions for virtually unlimited applications.

Comfort Position package key advantages

- Tube tracking keeps source-image-distance (SID) constant while adjusting table working height
- Dedicated protection architecture without emergency button removes the need for physical involvement
- 5-axes motorization of ceiling suspended tube supports patient focus

Bringing sight to the invisible

UNIQUE (UNified Image QUality Enhancement) image processing software provides consistent, superb images for all anatomical areas. From acquisition to reading and printing, UNIQUE supports every link of the imaging chain, harmonizing contrast and enhancing details. In addition, the Philips exclusive VarioFocus option generates exceptional image quality already in the tube.

The importance of image quality

Designed for flat detector use and for efficient workflow, you can view images after the exposure in a matter of seconds, saving time on patient waiting and image processing. UNIQUE is application-driven image processing which adapts to the output medium and detects the appropriate region of interest. It automates the contrasting process to quickly provide the kind of harmony normally achieved by manual input. The image display can be customized to the radiologist's individual preferences.

The difference is in the details

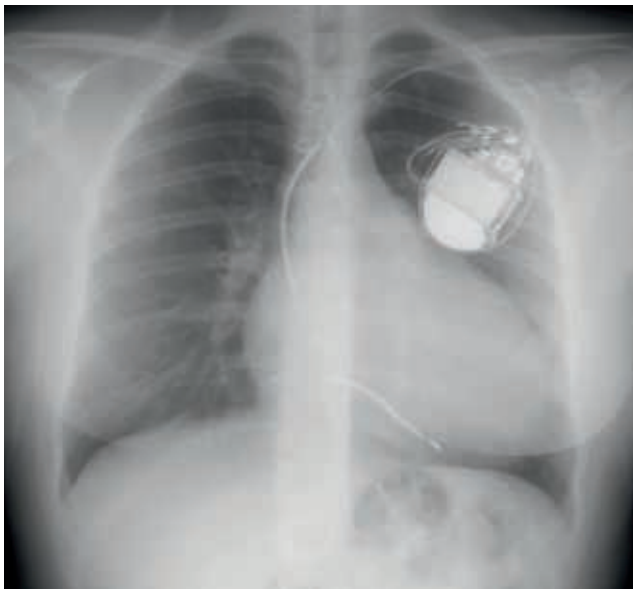
UNIQUE is especially suited to those applications where high-definition detail is essential, for example in pediatrics. And that applies whether you are using DR, computed radiography (CR) or a DR/CR combination. For image verification you can employ parameters such as contrast, brightness, rotation, mirror, annotations and shutters to further enhance details while keeping the image's natural appearance.

Focus on VarioFocus

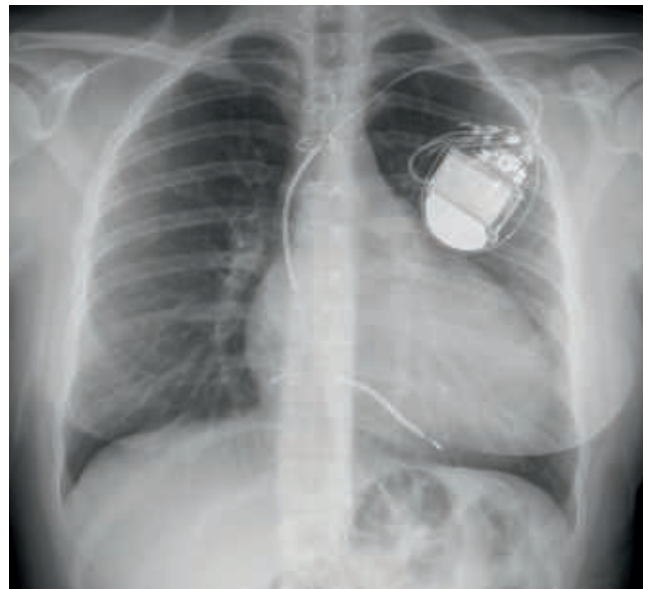
Philips does even more to cater to superb image quality. With the VarioFocus option you will benefit from a generator feature allowing excellent image resolution by simultaneously using both the small and large tube filaments. This provides the high resolution of the small focus and the higher power of the large focus and may result in longer tube life.

UNIQUE key advantages

- Consistently high image quality
- Harmonized contrast
- Enhanced details
- Visually harmonized impression for DR and CR



Standard processing



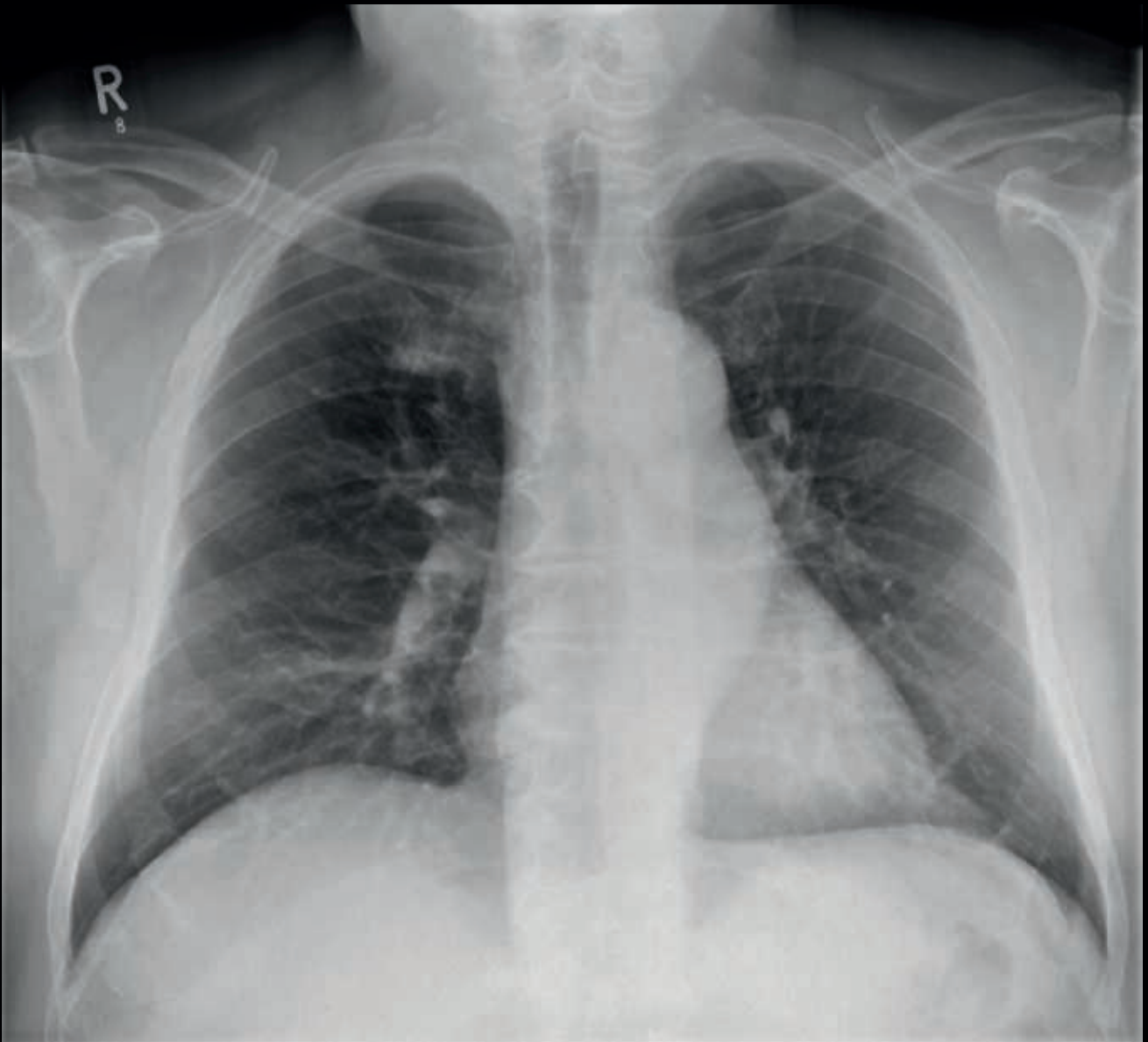
Philips UNIQUE image processing



A picture is worth a thousand words

The premium Eleva user interface, UNIQUE image processing, the VarioFocus option and cutting-edge digital detectors: These features combine to offer you exceptional DigitalDiagnost images. Describing it is one thing, proving it something else. Take a look at these clinical images and decide for yourself.





Bariatric chest



Lauenstein hip



Pediatric hand

Detectors that deliver

While the stationary digital detector is the cornerstone of more than 6,500 DigitalDiagnost systems worldwide, the SkyPlates serve as the workflow enhancing addition. You'll benefit from extended configuration and budget flexibility thanks to table and vertical stand trays for the large SkyPlate and the option to share both SkyPlate sizes across compatible Philips DR systems.

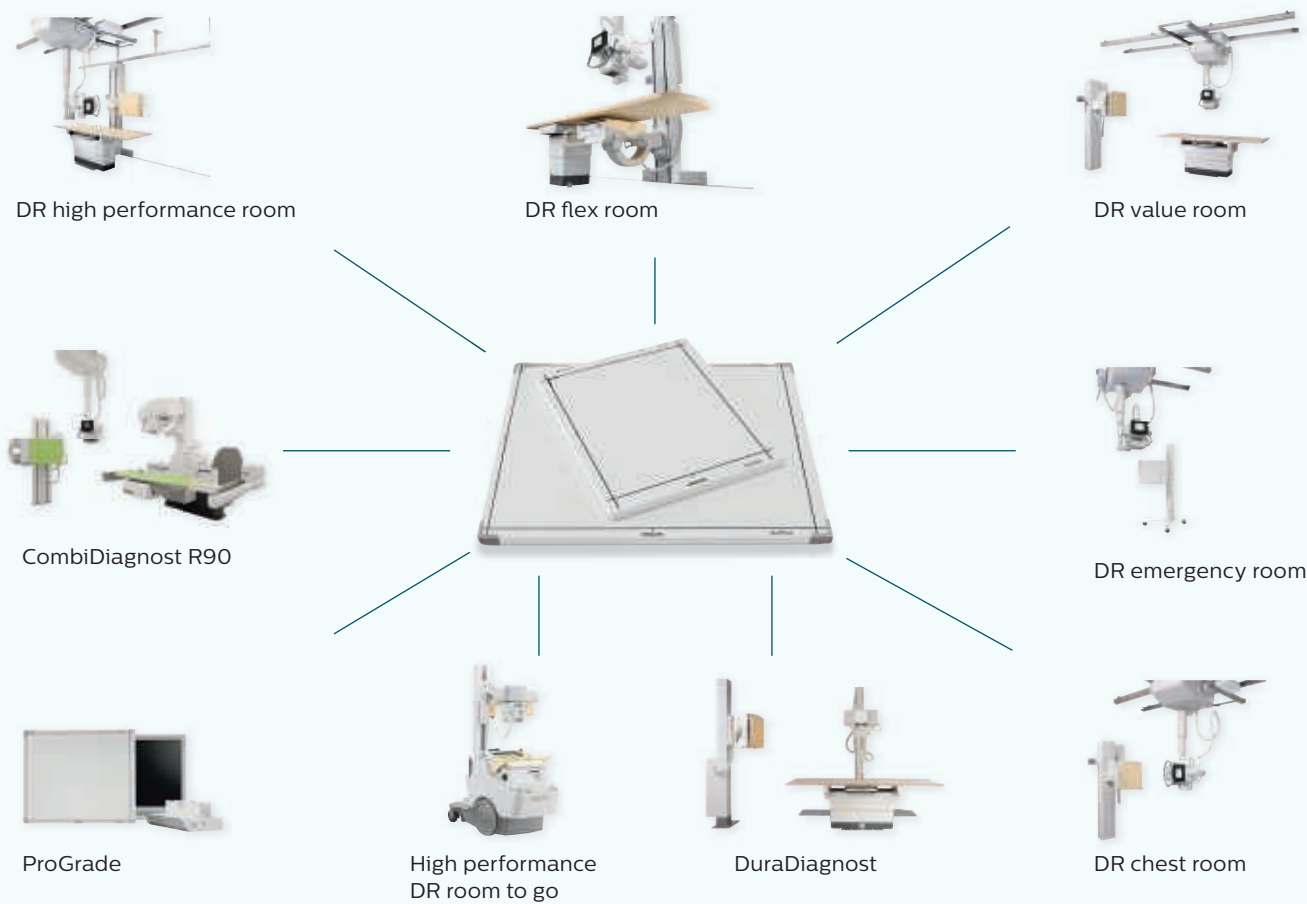
Table, vertical stand and in your hands

Having a versatile large SkyPlate for fixed and free exams is cost-effective and offers expanded flexibility. You can cover much of your application requirements with a single-detector set-up, and step up to higher performance by using fixed detectors and an additional SkyPlate. Our SkyPlates and fixed digital detectors are based on amorphous silicon with cesium iodide technology, which provides high image quality.

No cables but a lot of accessories

Both SkyPlates feature a rugged design, allowing for cable-free handling and positioning, especially useful for difficult anatomical views. To further reduce your physical involvement, use the SkyPlates with a moveable holder or with a bed holder. If you want to expand your patient range, deploy the portable panel protector which supports patients weighing up to 226 kg (500 lbs) for weight bearing exams.





Share it as you like

Sharing freedom

A variety of SkyPlate sharing combinations allows you to efficiently utilize your budget and customize the implementation of your detectors. The smaller-sized SkyPlate is particularly worth considering sharing because its specialized application range creates opportunities to apply it in different DR rooms and with a mobile DR unit. For example, you can use the small SkyPlate for infant mobile DR exams in incubators. At other times of the day it comes in handy for skull and shoulder views in one of your DR rooms.

The sharing option includes Philips ProGrade, the cost efficient switch from analog to digital via the easy addition of a SkyPlate and premium Eleva. You may also want to use a shared SkyPlate as a back-up to support a full exam schedule. Plus, you can add more SkyPlates and flexibility later on.

SkyPlate sharing key advantages

- Lower initial investment while providing a high level of flexibility
- Back-up solution to provide constant uptime
- Smart starting point for expansion, i.e. adding more SkyPlates to your department in the future

SkyFlow Plus

We're committed to providing you with technology to support premium patient care. Enter Philips SkyFlow Plus. It's an intelligent software that produces images with grid-like contrast by managing the effect of scattered radiation for non-grid exams for all anatomies. You can decide whether or not to use a grid. When working without a grid, SkyFlow Plus can streamline your workflows, deliver high-quality images, and enable you to keep patients at the center of what you do.

Free up workflows

SkyFlow Plus is designed for efficiency – and fully automatic operation is just the start. Without an anti-scatter grid, you'll be able to work quickly, avoiding the time and effort associated with having to attach and detach a grid, not to mention carry, position and align one. You would also eliminate potential retakes due to grid cut-off or misalignment – because there is no grid.

Enjoy superb image quality

Support clinical excellence with images of excellent quality. You can review enhanced images and make decisions on the spot since SkyFlow Plus identifies and reduces scatter from the image immediately.

It also delivers the correct contrast for each individual patient type by automatically adjusting the contrast enhancement based on the amount of scatter. As a result, you can examine a wide range of patients, including bariatric cases, while maintaining high standards for your images.

SkyFlow Plus benefits at a glance:

- Work efficiently and with ease
- Obtain high-quality images
- More time can spent focusing on the patient

Enhance the patient experience

Focus on the individual, not the equipment. SkyFlow Plus features fully automatic operation in all functions, so you can devote more attention to patients. Since you may not need to prepare the detector with a grid, you would be able to help patients, helping to shorten their exam times and position them comfortably during exams.



Image taken without Grid



Image taken without Grid and
WITH SkyFlow scatter correction



Image taken with Grid





Our definition of a **broad application range**

During your radiographic clinical routine you may encounter orthopedic exams and body parts that are difficult to cover. Philips offers proven solutions for each situation with automatic image stitching and Philips computed radiography.





Rapid automatic image stitching

The automatic image stitching option is a specialized feature that facilitates dedicated orthopedic exams. You can easily complete horizontal exams on the table and vertical exams at the vertical stand. Alternatively, you can use the large SkyPlate for automatic image stitching. For vertical exams, the orthopedic patient support allows for comfortable patient positioning for upright exposures.

Depending on the exam, up to three images are automatically acquired and composed together, making it especially suitable for fast spinal and leg viewing. UNIQUE image processing provides harmonized quality for the entire image. The X-ray dose is adjusted for every single image, depending on the exposed body part. Because the whole procedure is automated, manual interaction is no longer necessary, but you can make manual adjustments if needed. This package also provides special orthopedic distance and angle measurements.

When small is big: computed radiography

You can use Philips computed radiography (PCR) as an alternative to DR stitching. The numerous sizes of CR cassettes are targeted at a variety of exams, such as for smaller limbs in pediatrics. What's more, you can even do stitching with CR images. Philips integrated CR option provides a single user interface and workflow for technologists and a single, consistent image processing and reading workflow for radiologists, enhancing coordinated procedures in your facility.

Combining CR and DR images into one single exam assures smooth interfacing with PACS and a streamlined workflow since you only need to follow one DICOM worklist. Using CR and DR in parallel also provides an excellent level of flexibility because it allows you to choose the fitting image receptor depending on the specific exam requirements.



Long legs via automatic stitching



Creating meaningful **design solutions**

Philips cares deeply about how things look and feel in DigitalDiagnost rooms, from hand-held devices to intuitive ceiling suspensions and full ergonomic room set-ups. Good design empowers people and satisfies their needs. This philosophy is exemplified by the forward-thinking approach of the Ambient Experience suite for radiography.

Fresh insights, functional design

With seven studios spread over Europe, Asia and North America, Philips Design is one of the largest design organizations in the world. We anticipate people's needs and enhance workflow. This fully applies to DigitalDiagnost, with its easy, ergonomic handling and positioning of modular components and the intuitive screen design of the Eleva interface.

The highly versatile moveable vertical stand features duplicated control panels on both sides for quick adjusting and tracking, while the radiography table has large foot switches for motorized height adjustment and table top floating. Functional design also means having tables which can accommodate bariatric patients and offering detectors with five amplimat chambers for high quality imaging..

Ambient Experience for radiography

With this innovative architectural design and enabling technology, an engaging patient-friendly environment is created to make the experience of visiting and working in a radiography room more pleasant and less stressful. Ambient Experience uses soothing lights, sound, thematic wall projections and room design to put your patients at ease, alleviating patient movement so exams may proceed more smoothly. More relaxed radiography procedures may result in shorter exam times and increased patient volume.

Your staff can also move around the patient more freely, thanks to integrated storage, recessed counters and concealed waste bins. Philips Ambient Experience gives you an opportunity to enhance your digital radiography room and establish a competitive edge.



We protect what's valuable

Philips places great emphasis on security for your hospital infrastructure and for devices like the SkyPlates. Specific features such as encrypted WiFi and password protected access help protect the confidentiality and availability of your patients' health information.

Secure wireless technology

The SkyPlates use standard, WPA 2 encrypted WiFi technology to transfer data to their access point. This connection is independent of the hospital network and creates no extra traffic or network security concerns. You can also configure the WiFi frequency and bands according to your needs.

Confidentiality where it counts

The design of the DigitalDiagnost features a unique user identification and authentication mechanism with password protected access and operating system hardening. Plus, the optional hardware firewall blocks access to patient data and images when required.

Network integration

With the Eleva workspot you can retrieve patient data from RIS/PACS and send images over the hospital network and to a printer. Patient data can be entered via keyboard, barcode reader and the optional DICOM RIS interface, with the system automatically creating a work list from the data. It is also possible to connect to non-DICOM compatible interfaces.





“ The level of care coming from the whole Philips team – sales, engineering, servicing – is excellent. We have entered into a partnership that we can trust. I can’t speak highly enough of the team”

David Ripper, Clinical Service Manager,
Chesterfield Royal Hospital, Chesterfield, UK.

Always there, **always on**

We work as one with your teams to keep your systems running smoothly, seven days a week, if needed.¹

- Your service needs don’t conform to convenient working hours
 - our service teams match ability with availability
- You need parts in a hurry – call whenever needed for technical parts expertise across all Philips modalities, and next day delivery
- Waiting for on site service effects your productivity and patients – our remote service and security experts provide over your shoulder protection and advanced fault diagnosis to pro-actively fix your systems seven days a week¹

¹ Requires minimum Right Fit contract. Conditions apply. Offerings are available in selected countries and for selected products only.

